

UI SIDES Orientation Online

Curriculum Overview

UI SIDES Orientation provides an overview of the State Information Data Exchange System. This online training:

- introduces the SIDES processes and the data exchange formats used to share information between states and employers;
- identifies, from the business perspective, what items are needed in advance of implementation, what lessons were learned in prior SIDES projects, and the testing that must take place;
- focuses on the technical requirements for states, employers, and TPAs to build the communication mechanism to share information through the Central Broker with a discussion of the lessons learned during prior SIDES projects;
- outlines a suggested project plan and the testing requirements, both internal and working with partner entities;
- details the implementation process and the steps required to prove production readiness;
- and describes ongoing operations requirements and tools for states to market SIDES to employers/TPAs.

Target Audience

This training course is intended for staff involved in both the business and the technical aspects of SIDES. Individuals from states, employers, third party administrators, and software providers are encouraged to complete this training before beginning a SIDES project or when joining a SIDES team.

Modules and Lessons

Module 1: Introduction to SIDES

- SIDES Overview
- Data Exchange Formats
- SIDES Processes

Module 2: SIDES Business Track

- Lessons Learned
- Key Business Items
- Go Live Checklist
- Testing Overview

Module 3: SIDES Technical Track

- Model Connector Overview
- Model Connector Post
- Model Connector Pull
- Model Connector Installation
- Connector Requirements
- Model Connector Lessons Learned

Module 4: SIDES Testing

- Internal Testing
- End-to-End Testing

Module 5: SIDES Implementation

- Implementation Activities
- Production Readiness Review

Module 6: SIDES Operations

Operations Activities

For more information or access to this online orientation, contact <u>uisides@naswa.org</u>.