



ITSC PRODUCTS & SERVICES

NASWA's Information Technology Support Center (ITSC) provides states with products and services that multi-state consortium and single states can leverage cost-effectively. ITSC develops, distributes, and supports these products such as UI components or modules, model projects or prototypes, and other various tools. The products below are available to all states.

MORE INFORMATION IS AVAILABLE ONLINE AT WWW.ITSC.ORG UNDER "ITSC PRODUCTS" TAB



ITSC Website

A unique online resource for the UI community to access information on UI IT tools & solutions.



UI Business Process and IT Modernization Guidebook Wiki

A collection of UI IT Mod project information from across the nation including best practices and lessons learned.



SUTA Dumping Detection System

SDDS is an automated system designed to help states detect employers who may be engaged in SUTA dumping.



OccuCoder

A software application developed to automatically assign occupational codes to jobs, resumes and UI claims.



Workforce Connect

A software suite that helps states implement WIOA by connecting partners and providing a seamless experience for job seekers.



UI Claimant and Employer Message Toolkit

Toolkit designed to provide a single source reference to states on communicating with customers.



IT Security Resources

A place to share information about security-related resources specific to the UI program.



Help Tool for UI Staff

A help tool built as a central repository for UI staff to access information easily and receive document updates quickly and efficiently.



Project Collaboration Portals

A collaborate environment for state project teams to interact with each other and share information during an IT project life cycle.



Checklists

Quick reference guides for states on several topics such as security and UI IT modernization preparation.